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# AUSTRALIAN PRESTIGE COACHES

P.O Box 353 Pymble NSW 2073  
Phone: 0414 327 227, (02) 8212 5588  
Fax: (02) 9983 9475  
Web: [www.prestigecoaches.com.au](http://www.prestigecoaches.com.au)  
Email: [prestigecoaches@gmail.com](mailto:prestigecoaches@gmail.com)



## CUSTOMER RIGHTS/OBLIGATIONS

Passengers must NOT:

- Place feet on seats
- Use offensive language and/or behave offensively
- Interfere with equipment and/or damage the vehicle
- Drop or leave rubbish in the vehicle
- Consume food or alcohol in the vehicle
- Smoke and/or spit

Passengers CAN:

- Expect the vehicle to be clean and tidy
- Expect to see Driver Authority Card
- Expect not to be inconvenienced by any luggage or goods within the vehicle
- Expect the driver to behave in an orderly manner, to act civil and proper
- Expect the driver to comply with reasonable requests
- Drink water in the vehicle provided the bottle has a screw top lid

Enquiries and/or complaints relating to Coach Services operated by **AUSTRALIAN PRESTIGE COACHES** can be made by contacting the Duty Manager on 0414 327 227 or (02) 8212 5588 or email to [prestigecoaches@gmail.com](mailto:prestigecoaches@gmail.com) or call in at the Depot.

## IMPORTANT INFORMATION

Passengers are advised that **AUSTRALIAN PRESTIGE COACHES** takes no responsibility for personal items or hand luggage on board the coaches.

*Please take care of your own belongings.*

