
AUSTRALIAN PRESTIGE COACHES

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Email: prestigecoaches@gmail.com



CUSTOMER RIGHTS/OBLIGATIONS

Passengers must NOT:

- Place feet on seats
- Use offensive language and/or behave offensively
- Interfere with Equipment and/or damage the vehicle
- Drop or leave rubbish in the vehicle
- Consume food or Alcohol in the vehicle
- Smoke and/or spit

Passengers CAN:

- Expect the vehicle to be clean and tidy
- Expect to see Driver Authority Card
- Expect not to be inconvenienced by any luggage or goods within the vehicle
- Expect the driver to behave in an orderly manner, to act civil and proper
- Expect the driver to comply with reasonable requests
- Drink water in the vehicle provided the bottle has a screw top lid

Enquiries and/or complaints relating to Coach Services operated by **AUSTRALIAN PRESTIGE COACHES** can be made by contacting the Duty Manager on 0414 327 227 or (02) 8212 5588 or email to prestigecoaches@gmail.com or call in at the Depot.

IMPORTANT INFORMATION

Passengers are advised that **AUSTRALIAN PRESTIGE COACHES** takes no responsibility for personal items or hand luggage on board the coaches.

Please take care of your own belongings.

